

CERTIFICATION for the PEER REVIEW PROCESS &  
EVALUATION of the PEER REVIEW PROCESS &  
CERTIFICATION for NON EXISTENCE of ARTIFICIAL CITATIONS  
and ANTI-PLAGIARISM CONTROL

Name: ENDWIEN HERSETYAWATI  
Institution: Doctor of Research in Management Binus Business School  
Binus University Jakarta Indonesia  
City : Jakarta  
Country : Indonesia  
Phone: 08176918819

Academic Email: endwienhersetyawatibinus@gmail.com

I declare, I confirm, I certify and I sign that I received substantial, important, line by line peer review with several and substantial comments, important remarks and hints from, at least, 3 Reviewers and the Assistant Editor for my paper: **Analysis of The Influence of The Negative Electronic Word of Mouth and Its Effect on Repurchase Intention Mediated by Company Mitigation Responses** with Authors: **ENDWIEN HERSETYAWATI, M ARIEF, ASNAN FURINTO, HARDIJANTO SAROSO**

I would like to thank all the reviewers for their thoughtful comments and efforts towards improving our manuscript. We revised the manuscript with special attention to the comments that we received from ....**Three (3)**.....

**Reviewer 1** : **this paper has been published elsewhere?** I do not have a journal published both in google scholar. This can be seen on Turnitin and Google Scholar, there is still no theme regarding Analysis of The Influence of The Negative Electronic Word of Mouth and Its Effect on Repurchase Intention Mediated by Company Mitigation Responses. **2. There should be a section for recommendation. 3. the recommendation should be added to the abstract.**

**Reviewer 2** : try to include more simulation and more computer experiments in the paper and directions for future research. We have updated the reference list in working on our paper with the latest research updates, and I have also added methods and tables regarding Company Mitigation Responses in our research.

**Reviewer 3**: the first paragraphs of the page 3. I need more clarifications and the implications of this method in the area of the Journal. we have added some explanations about the methodology in our research and we have added the implications of our research

(<-write the correct number) reviewers that were experts, specialists in the area of my paper.

I declare, confirm, certify and sign that WSEAS has checked my paper for

possible plagiarism by Turnitin and my paper was found without plagiarism or self-plagiarism by Turnitin. I also declare, confirm, certify and sign that also that no Associate-Editor, no Editor-in-Chief, no member of the WSEAS Secretariat forced me in this Journal to add references (citations) to any previous publications of the journal.

I also declare, confirm, certify and sign that I have made all the changes, modifications, additions, studies, corrections asked by the reviewers and I have fully complied with their instructions. I also understand that before the publication the 3 (or more than 3) reviewers will check my paper to see if all the changes, modifications, additions, studies, corrections etc have been done and I authorize the WSEAS to publish my paper or to reject my paper even in the 2nd round of peer review or to continue with an additional round of peer review.

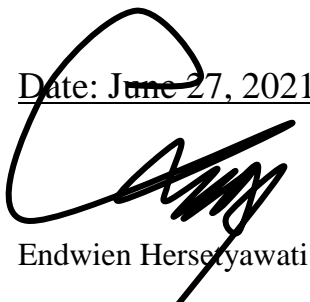
**I also declare, I confirm, I certify and I sign that I will not publish this paper or an important part of the paper in any other Journal (inside or outside WSEAS) Conference Proceedings (inside or outside WSEAS), Book (inside or outside WSEAS), University Repository etc) without the written permission of the WSEAS.**

**I also declare, I confirm, I certify and I sign that this paper or an important part of the paper has not been published in other Journal (inside or outside WSEAS) Conference Proceedings (inside or outside WSEAS), Book (inside or outside WSEAS), University Repository etc). In case of violation of the above terms, WSEAS can reject any unpublished paper or even retract any published paper.**

Please, write additional comments below (take ideas from: <http://wseas.org/main/author-testimonials.html> )

Signature (insert an image file with scanned signature or print out the whole page, sign and scan)

Date: June 27, 2021



Endwien Herseyawati