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I declare, I confirm, I certify and I sign that I received substantial, important, line by line peer review with several and substantial comments, important remarks and hints from, at least, 3 Reviewers and the Assistant Editor for my paper:

**Harnessing ISM for Customer Churn Management in Mobile  
Telecommunications Networks**

**with Authors: Jean-Claude Mudilu Kafunda, Marivaux Nzaji Bampende,  
Ange Taboria Baelongandi, Nicodème Kabongo Lungenyi,  
Witesyavwirwa Vianney Kambale, Kyandoghere Kyamakya**

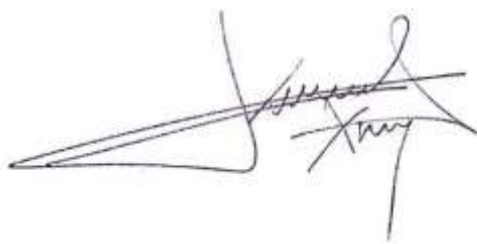
I would like to thank all the reviewers for their thoughtful comments and efforts towards improving our manuscript. We revised the manuscript with special attention to the comments that we received from **Three (3)** reviewers that were experts, specialists in the area of my paper. I declare, confirm, certify and sign that WSEAS has checked my paper for possible plagiarism by Turnitin and my paper was found without plagiarism or self-plagiarism by Turnitin. I also declare, confirm, certify and sign that also that no Associate-Editor, no Editor-in-Chief, no member of the WSEAS Secretariat forced me in this Journal to add references (citations) to any previous publications of the journal.

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*We would like to thank all the reviewers for their insightful and thoughtful review comments. The implementation of the received comments helped improve the quality of our paper.*

A handwritten signature in black ink, consisting of a large, stylized 'J' followed by a series of loops and a long horizontal stroke.

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**Date: 8.2.2025**