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I declare, I confirm, I certify and I sign that I received substantial, important, line by line peer review with several and substantial comments, important remarks and hints from, at least, 3 Reviewers and the Assistant Editor for my paper: *Development of a CRM System with a Decision Support Module for Engineering Component Selection*. with Authors: *Svitlana Sotnik*.

I would like to thank all the reviewers for their thoughtful comments and efforts towards improving our manuscript. We revised the manuscript with special attention to the comments that we received from Three (3) reviewers that were experts, specialists in the area of my paper. I declare, confirm, certify and sign that WSEAS has checked my paper for possible plagiarism by Turnitin and my paper was found without plagiarism or self-plagiarism by Turnitin. I also declare, confirm, certify and sign that also that no Associate-Editor, no Editor-in-Chief, no member of the WSEAS Secretariat forced me in this Journal to add references (citations) to any previous publications of the journal.

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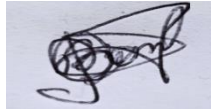
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Recently, I had opportunity to collaborate with WSEAS by doing reviews of scientific articles. It was interesting and rewarding experience that allowed me to get acquainted with current research in my field. I would like to note high professionalism of editorial team, which provided clear review process, prompt communication and support. It is important for me that the journal contributes to development of science by publishing high-quality and informative works. I am delighted to be part of this magazine's community and look forward to new opportunities for collaboration.

Best Regards

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