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I declare, I confirm, I certify and I sign that I received substantial, important, line by line peer review with several and substantial comments, important remarks and hints from, at least, 3 Reviewers and the Assistant Editor for my paper: Bank's Customer Citizenship Behaviour in the Multinomial Logistic Regression Model with Authors: ADIREK VAJRAPATKUL and NUTTAWUT ROJNIRUTTIKUL

I would like to thank all the reviewers for their thoughtful comments and efforts towards improving our manuscript. We revised the manuscript with special attention to the comments that we received from 3 reviewers that were experts, specialists in the area of my paper.

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This is an additional paper that I submit to WSEAS transactions on Business and Economics journal. I am impressed by the review process and the way the journal support my academic progress. The review process was a real peer review process and the reviewers showed me several perspectives for improving my work. Thank you for your cooperation.

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