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I declare, I confirm, I certify and I sign that I received substantial, important, line by line peer review with several and substantial comments, important remarks and hints from, at least, 3 Reviewers and the Assistant Editor for my paper: Similarities of the Latin Countries in relation to customer's expectations about service dimensions of the hotel service with Authors: MARA FRANCO, AND **ALEXANDRE CASTANHO RAOUEL** MENESES RUI I would like to thank all the reviewers for their thoughtful comments and efforts towards improving our manuscript. We revised the manuscript with special attention to the comments that we received from **Three** (3) reviewers that were experts, specialists in the area ofI declare, confirm, certify and sign that WSEAS has checked my paper for possible plagiarism by Turnitin and my paper was found without plagiarism or selfplagiarism by Turnitin. I also declare, confirm, certify and sign that also that no Associate-Editor, no Editor-in-Chief, no member of the WSEAS Secretariat forced me in this Journal to add references (citations) to any previous publications of the iournal.

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Throughout the evaluation process, my paper received meticulous attention from three dedicated reviewers and the Assistant Editor. Their insightful comments and suggestions significantly enhanced the quality and depth of my research. The constructive feedback provided by the reviewers helped me refine my work, ensuring that it met the highest standards of scholarly excellence.

I am particularly impressed with the level of professionalism and expertise demonstrated by the WSEAS team. Moreover, I commend the Assistant Editor for their efficient coordination and prompt communication throughout the review process. Their support and guidance greatly facilitated the publication journey, and I am grateful for their dedication to maintaining the journal's standards. Overall, I am honored to have my research published in the WSEAS Journal: WSEAS Transaction on Environment and Development.

Signature (insert an image file with scanned signature or print out the whole page, sign and scan)

Date: 21/02/2024