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I declare, I confirm, I certify and I sign that I received substantial, important, line by line peer review with several and substantial comments, important remarks and hints from, at least, 3 Reviewers and the Assistant Editor for my paper: "Implications related to Bank's Customers Satisfaction", with Authors: Orkida Ilollari, Manuela Meçe, Artur Ribaj

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Date: March 8, 2022