Application of Equation Model with Two-Stage Least Squares Approach on Factors Affecting the Operational Efficiency Ratio of Banking Performance in Indonesia

HASRI NIRMALA BUDIARTI¹, TIRTA NUGRAHA MURSITAMA², YANTHI HUTAGAOL-MARTOWIDJOJO³, FIRDAUS ALAMSJAH⁴ ¹Doctor of Research in Management Binus Business School, Jakarta INDONESIA

²International Relations Department, Faculty of Humanities, Jakarta INDONESIA

³Finance International Program, Binus University, Jakarta INDONESIA

⁴Industrial Engineering Department, Binus Graduate Program – Master of Industrial Engineering Bina Nusantara University Jakarta INDONESIA

Abstract: In regression models, there are variables that are interrelated, requiring a method that can accommodate these variables, namely the simultaneous equation method. This study aims to determine the factors influencing Sustainability and the Operational Efficiency Ratio of Banking Performance in Indonesia and to model the simultaneous equations for the factors affecting Sustainability and the Operational Efficiency Ratio of Banking Performance in Indonesia using the two-stage least squares approach. The data in this study is secondary data obtained from the website of the Financial Services Authority. The results of the study show that in the simultaneous equation model using the two-stage least squares approach, the variable that significantly affects Sustainability is Digital Innovation. Meanwhile, the variables that significantly affect the Operational Efficiency Ratio of Banking Performance are Predicted Sustainability and Company Size. Based on the prediction values using the Sustainability and Operational Efficiency Ratio equations, the obtained MAPE value does not exceed 50%, indicating that the prediction results using the Sustainability and Operational Efficiency Ratio equations show accurate predictions.

Keywords: Sustainability, Digital Innovation, Intellectual Capital, Operational Efficiency Ratio (OER).

Received: May 29, 2024. Revised: February 21, 2025. Accepted: March 23, 2025. Published: June 5, 2025.

1. Introduction

A statistical model used to determine causal relationships between one variable and another is called regression analysis. The most commonly encountered regression model in statistics is usually a single equation model. However, there may also be interdependence, where variables are interconnected, resulting in a bidirectional relationship in some models. In econometrics, such models are known as simultaneous equation models [30]. A simultaneous equation model explains endogenous variables together. Therefore, this study employed the commonly used two-stage least squares (2SLS) method to address the endogeneity problem. The model involves two stages of regressions to provide consistent coefficient estimates for variables with endogeneity [38].

In simultaneous equations, an endogenous variable will become an exogenous variable in another equation, making it likely to be highly

caused by the endogeneity of the key variable [38]. Several methods that can be used include the Reduced-Form Equations, Two-Stage Least Squares, Indirect Least Squares, and Three-Stage Least Squares. In economic modelling, the use of the Two-Stage Least Squares method is appropriate because this estimation method can be applied in both identified and over-identified conditions [31].

In constructing an economic model, meticulous attention is required in selecting interrelated variables. According to the characteristics of each economic variable, which act as independent variables, these variables can also become dependent variables in some contexts [31]. For example, the relationship between Sustainability and Financial Performance. It is stated that Sustainability, Digital Innovation, Intellectual Capital, and Organizational Ambidexterity can influence the financial performance of banks [35]; [33]; [24]; [2]; [11,12]; [39]; [7]; [14]; [19]; [34]; [4]; [8]; [22]; [15]; [5]; [9]; [36].

However, on the other hand, Sustainability is also influenced by Digital Innovation, Intellectual Capital, and Organizational Ambidexterity [1]; [35]; [17]; [29]; [4]; [27]; [20]; [21]; [13] Ali et al. (2021); [18]; [37]; [40]; [23]. Financial Performance can also be influenced by Company Size and Leverage [32]; [26]; [6]; [25]; [28]; [10]. In regression models, there is a method that can accommodate interrelated variables, namely the 2SLS or simultaneous equation model. The 2SLS method was introduced by Theil and Basmann [31].

2 Research Method

This study was conducted on all banks in Indonesia using secondary data in the form of Annual Financial Statements and Sustainability Reports. The variables used in the study include Digital Innovation, Intellectual Capital, Organizational Ambidexterity, Sustainability, Operational Efficiency Ratio, Company Size, and Leverage.

2.1 Variables Dependent variables Operation Efficiency Ratio (OER) [41] $OER = \frac{Operating costs}{Operating Income}$ (1)

Bank Sustainability (BS) [42]

correlated with the error term (endogeneity occurs). The advantage of using the 2SLS estimation model is that it reduces potential bias

Bank's obligation fulfillment score towards ESGE	(2)
Max Score	(2)
Independent variables	

Digital Innovation (DI) [43] score of digital facilities owned by the Bank

IntellectualCapital (IC)
[Pulic Model (1998)]

$$VAIC^{TM} = VACA + VAHU + STVA$$
 (4)

Control variables Leverage (DER) [3] DER = Total Debt / Total Shareholders' Equity (6)

Firm Size (LnA) [32] Size = Ln Total Asset (7)

The data for this study consists of 92 secondary data points obtained from the OJK Indonesia website for the years 2017-2022. The sampling technique used is sampling. The analysis method employed is the Simultaneous Equation Model with the Two-Stage Least Squares approach. Data analysis is performed using EViews 10 software. The steps of analysis in this study are as follows:

a. Determine the equation model,

b. Test 2SLS requirements with the Order Condition,

c. Estimate parameters using the Two-Stage Least Squares approach,

- d. Predict values using Equation Models 1 and 2,
- e. Conclusions.

3 Results and Discussion

3.1 Determining the Equation Model

In the context of the Two-Stage Least Squares (2SLS) model, the variables Digital Innovation (DI), Intellectual Capital (IC), Organizational Ambidexterity (AO), Leverage (DER), and Company Size (LnAT) are used to explore the relationships between Sustainability (SUS) and Operational Efficiency Ratio (OER). Below are the two simultaneous 2SLS equations based on the established steps:

$SUS = \beta 0 + \beta 1 DI + \beta 2 IC + \beta 3 AO + u(1)$
$OER = \gamma 0 + \gamma 1 Predict SUS + \gamma 2 LnAT +$
$\gamma 3 LEV + v \qquad$
Whereas:
\mathbf{V} \mathbf{V} \mathbf{V} \mathbf{V}

Y ₁	: Sustainability (SUS)
V	· Efficiences Datia (OED)

1 2	. Efficiency	Ratio (C	JEK)
37	D' '/ 11	. •	

- X₁ : Digital Innovation (DI)
- X₂ : Intellectual Capital (IC)
- X₃ : Ambidexterity Organization (AO)
- X₄ : Company Size (LnAT)
- X₅ : Leverage (DER)

 β and γ : Coefficients to be estimated.

u and v : Error terms representing unobserved variables that can influence SUS and OER. In the implementation of 2SLS, instrumental variables are used to address potential endogeneity

3.2 2SLS Requirement Test with Order Condition

between SUS and OER in both equations.

To analyze the model identification condition, the identification formula K-kK - kK-k or >m-1>m - 1>m-1 is used. The identification criteria for an equation model are as follows:

- If K-k>m-1K k > m 1K-k>m-1, the model is considered **overidentified** (TSLS).
- If K-k=m-1K k = m 1K-k=m-1, the model is considered just/exactly identified (ILS).
- If K-k<m-1K k < m 1K-k<m-1, the model is considered **underidentified**.

 $SUS = \beta 0 + \beta 1 DI + \beta 2 IC + \beta 3 AO + u(1)$ $OER = \gamma 0 + \gamma 1 Predict SUS + \gamma 2 LnAT + \gamma 3 LEV + v \qquad (2)$

For the identification condition K-k>m-1K - k > m - 1K-k>m-1; with m=2m=2m=2, K=8K = 8K=8, and k=2k = 2k=2, the model is considered **overidentified**.

Based on the results presented in the table above, it indicates that both Equation Models 1 and 2 are overidentified, meaning that both models are correctly identified and thus the Two-Stage Least Squares approach can be used.

3.3 Parameter Estimation Using the Two-Stage Least Squares Approach

3.3.1 Estimation of Parameters for the SUS Equation Model

The results of the parameter estimation using the Two-Stage Least Squares approach for the SUS equation model are presented in **Table 2**.

Table 2 Estimated Parameter Values for the SUS Equation Model

Variable	Coefficient	t-statistics	p-value
С	0.256419	7.797650	0.0000
DI	0.557269	11.92962	0.0000
IC	-1.31E-05	-0.348387	0.7277
AO	2.21E-05	0.297779	0.7660

Based on Table 2, it is known that the variable significantly affecting Sustainability is Digital Innovation.

3.3.2 Parameter Estimation for the BOPO Equation Model

The results of the parameter estimation using the Two-Stage Least Squares approach for the Efficiency Ratio equation model (2) are presented in **Table 3**.

Table 3 Estimated Parameter Values for theEfficiency Ratio Equation Model

LII	ferency Rutio I	Addition 1100	
Variable	Coefficient	t-statistics	p-value
С	128.9311	8.779769	0.0000
Predict	37.57317		
SUS		2.453370	0.0145
LnAT	-6.503490	-4.346204	0.0000
DER	0.002415	0.708605	0.4789

Based on Table 3, it is known that the variables significantly affecting the Efficiency Ratio are Predicted Sustainability and Company Size.

3.4 Predicting Values Using Equation Models 1 and 2

To determine the prediction results, the accuracy can be measured by validating each model using various indicators. One such indicator is the Mean Absolute Percentage Error (MAPE). The range of values indicating the significance of the percentage error in MAPE is as follows: the MAPE value is considered acceptable if it does not exceed 50%. If the MAPE value is above 50%, the prediction model is deemed unusable. This means that the smaller the percentage error in MAPE, the more accurate the prediction. The formula to calculate MAPE is provided below [16]:

$$MAPE = \sum_{t=1}^{n} \frac{Y_{i-\hat{Y}_{i}}}{\hat{Y}_{i}} x \ 100\%$$
 (3)

3.4.1 Predicted Values Using Equation Model 1

The simultaneous equation model with the twostage least squares approach for Sustainability is represented by the following equation:

SUB = 0.256419 + 0.557269 DI - 0.0000131	IC +
0.0000221 AO	(4)

Based on the sustainability equation model, the coefficients for each variable are already known, so the predicted value of sustainability can be calculated by substituting the values of the independent variables into the model. The prediction results for the sustainability equation model are presented in **Table 4**

Table 4 Actual Data and Prediction Results of theSustainability Model for the Years 2017-2022

	Model Sustainability		
Year	Actual	Prediction	(At –
	Data (At)	Results (Ft)	Ft)/At
2017	46.65	52.93	-0.13
2018	51.43	56.96	-0.11
2019	58.99	58.37	0.01
2020	61.49	60.60	0.01
2021	63.84	61.99	0.03
2022	69.95	62.67	0.10
MAPE Values		-0.01	

Based on the prediction results for the Sustainability model, the MAPE value for the Sustainability equation model is 1%. This means that the MAPE value does not exceed 50%. Thus, it can be concluded that the prediction results of the Sustainability model are accurate.

3.4.2 Predicted Values Using Equation Model 2

The equation model with the two-stage least squares approach for the Operational Efficiency Ratio is represented by the following equation:

OER =	128.9311	+	37.57317	Predict	Sus –
6.503490	LnAT + 0.	002	2415 DER .		(5)

Based on the Operational Efficiency Ratio equation model, the coefficients for each variable are already known. Therefore, the predicted value of the Operational Efficiency Ratio can be calculated by substituting the values of the independent variables into the model. The prediction results for the Operational Efficiency Ratio equation model are presented in **Table 5**.

Linelen	cy Rutio Mou	ci ioi tile i cais	2017 2022
	Model Efficiency Ratio		
Year	Actual	Prediction	(At –
	Data (At)	Results (Ft)	Ft)/At
2017	7.94	8.09	-0.02
2018	8.02	8.18	-0.02
2019	8.12	8.23	-0.01
2020	8.39	8.24	0.02
2021	8.84	8.19	0.07
2022	7.89	8.15	0.03
MAPE Values		0.10	

Table 5 Actual Data and Prediction Results of the
Efficiency Ratio Model for the Years 2017-2022

Based on the prediction results for the Operational Efficiency Ratio model, the MAPE value for the Operational Efficiency Ratio equation model is 10%. This means that the MAPE value does not exceed 50%. Thus, it can be concluded that the prediction results of the Operational Efficiency Ratio model are accurate.

4 Conclusion

The simultaneous equation model with the twostage least squares approach for Sustainability is represented by Equation 3. Based on this Sustainability equation, it can be said that the only factor influencing Sustainability is Digital Innovation, while Intellectual Capital and Organizational Ambidexterity do not significantly affect Sustainability.

Meanwhile, the simultaneous equation model with the two-stage least squares approach for the Operational Efficiency Ratio is represented by Equation 4. Based on this Operational Efficiency Ratio equation, it can be said that the factors influencing the Operational Efficiency Ratio are Predicted Sustainability and Company Size, while Leverage does not significantly affect the Operational Efficiency Ratio.

The prediction results for the inflation and Operational Efficiency Ratio equations, using the MAPE indicator, show MAPE values of less than 50%. Thus, it can be concluded that the predictions for the inflation equation and Operational Efficiency Ratio are accurate.

References

[1] Abdul Latif Alhassan & Nicholas Asare, (2016),"Intellectual capital and bank productivity in

emerging markets: evidence from Ghana", *Management Decision*, Vol. 54 Iss 3 pp. 589 - 609 Permanent link to this document: http://dx.doi.org/10.1108/MD-01-2015-0025

[2] Ahmad M.; Gutiérrez-Gutiérrez, L.J. and Muñoz Rosas, J.F. (2017): "Quality ambidexterity, competitive strategies, and financial performance: An empirical study in industrial firms". International Journal of **Operations** and Production Management, Vol.37, n.12, pp.1496-1519. https://doi.org/10.1108/IJOPM-01-2016-0053

[3] Ahmed Nourrein Ahmed Mennawi (2020). The Impact of Liquidity, Credit, and Financial Leverage Risks on Financial Performance of Islamic Banks: A Case of Sudanese Banking Sector. Risk and Financial Management; Vol. 2, No. 2; 2020 ISSN 2690-9790 E-ISSN 2690-9804 https://doi.org/10.30560/rfm.v2n2p59

[4] Ahmed, S., Noor, M., Ahmed, Z., & Karmaker, U. (2019). The policy-led Sustainability and financial performance linkage in the banking sector: case of bangladesh. *Banks and Bank Systems*, 14(4), 89-103. https://doi.org/10.21511/bbs.14(4).2019.09

[5] Aly Saad Mohamed Dawood and Omar H. Eldahan (2020). Assessing the Level of Sustainability in the Egyptian Banking Sector. *EJBMR, European Journal of Business and Management Research* Vol. 5, No. 2, April 2020. DOI:http://dx.doi.org/10.24018/ejbmr.2020.5.2.27 5

[6] Angela Dirman, 2020. Financial Distress: The Impact of Profitability, Liquidity, Leverage, Firm Size, and Free Cash Flow. *International Journal of Business, Economics and Law*, Vol. 22, Issue 1 (August) ISSN 2289-1552

[7] Berraies, S., & Bchini, B. (2018). Effect Of Leadership Styles on Financial Performance: Mediating Roles Of Exploitative And Exploratory Innovations Case Of Knowlwdge-Intensive Firms. *International Journal of Innovation Management*, 1950020. doi:10.1142/s1363919619500208

[8] Buallay, A. (2019). Is Sustainability reporting (esg) associated with performance? evidence from the european banking sector. *Management of Environmental Quality an International Journal*, 30(1), 98-115. https://doi.org/10.1108/meq-12-2017-0149

[9] Chen Zhuming; Li, Yushan; Wu, Yawen; Luo, Junjun (2021). The transition from traditional banking to mobile internet finance: an organizational innovation perspective - a comparative study of Citibank and ICBC. *Financial Innovation*, 3(1), 12–. doi:10.1186/s40854-017-0062-0

[10] Dao, B. T. T., & Nguyen, D. P. (2020). Determinants of Profitability in Commercial Banks in Vietnam, Malaysia and Thailand. *Journal of Asian Finance, Economics and Business*, 7(4), 133-143.https://doi.org/10.13106/jafeb.2020.vol7.no4.1 33

[11] Filipe Sardo, Zélia Serrasqueiro (2017), "A European empirical study of the relationship between firms' intellectual capital, financial performance, and market value," *Journal of Intellectual Capital*, https://doi.org/10.1108/JIC-10-2016-0105

[12] Filipe Sardo, Zélia Serrasqueiro, (2018) "Intellectual Capital, Growth Opportunities, and Financial Performance in European Firms: Dynamic panel data analysis, "Journal of Intellectual Capital 19 (4): 747-767, https://doi.org/10.1108/JIC-07-2017-0099

[13] Florian Diener dan Miroslav Špacek (2021).Digital Transformation in Banking: A ManagerialPerspective on Barriers to Change. Sustainability2021,13,2032.https://doi.org/10.3390/su13042032

[14] Francesco Gangi, Antonio Meles, Stefano Monferrà, Mario Mustilli (2018). Does corporate social responsibility help the survivorship of SMEs and large firms? *Global Finance Journal* 43(3). DOI:10.1016/j.gfj.2018.01.006

[15] Hassan, A., Owolabi, S., & Asikhia, O. (2020). Corporate governance and business Sustainability of deposit money banks in nigeria. *International Journal of Innovative Research and Development*, 9(2).

https://doi.org/10.24940/ijird/2020/v9/i2/feb20095

[16] Ida Nabillah, Indra Ranggadara (2020). Mean Absolute Percentage Error for Result Evaluation Marine Commodity Prediction. *Journal of Information System* Vol. 5, No. 2, Nopember 2020: 250-255 DOI: 10.33633/joins.v5i2.3900 [17] Igbudu, N., Garanti, Z., & Popoola, T. (2018). Enhancing bank loyalty through sustainable banking practices: the mediating effect of corporate image. *Sustainability*, 10(11), 4050. https://doi.org/10.3390/su10114050

[18] Irawan, B., Tjakraatmadja, J., Ghazali, A., & Mulyono, N. (2022). Corporate digital competencies for digital banking innovation: case studies in indonesian banking sector. *Journal of Educational Health and Community Psychology*, 11(4), 712.

https://doi.org/10.12928/jehcp.v11i4.24856

[19] Jiang, Y.; Chen, C. C. (2018). Integrating Knowledge Activities for Team Innovation: Effects of Transformational Leadership. *Journal of Management*, 0149206316628641. Doi:10.1177/0149206316628641

[20] Josephine Ie Lyn Chan & Rajendran Muthuveloo (2020): Antecedents and influence of strategic agility on organizational performance of private higher education institutions in Malaysia, Studies in Higher Education, DOI: 10.1080/03075079.2019.1703131

[21] Khan, A., Chen, C., Suanpong, K., Ruangkanjanases, A., Kittikowit, S., & Chen, S. (2021). The impact of csr on sustainable innovation Ambidexterity: the mediating role of sustainable supply chain management and second-order social capital. *Sustainability*, 13(21), 12160. https://doi.org/10.3390/su132112160

[22] Kumar, K. and Prakash, A. (2019). Developing a framework for assessing sustainable banking performance of the indian banking sector. *Social Responsibility Journal*, 15(5), 689-709. https://doi.org/10.1108/srj-07-2018-0162

[23] Mankgele, K. (2023). The effect of organizational Ambidexterity on the sustainable performance of smes in the limpopo province of south africa. *International Journal of Research in Business and Social Science* (2147-4478), 12(2), 65-72. https://doi.org/10.20525/ijrbs.v12i2.2322

[24] Marjolein Caniëls, Carmen Neghina, Nico Schaetsaert (2017), "Ambidexterity of employees: The role of empowerment and knowledge sharing", *Journal of Knowledge Management*, https://doi.org/10.1108/JKM-10-2016-0440 [25] Mohammad Sofie Abdul Hasan, Adler Haymans Manurung and Bahtiar Usman (2020). Determinants of Bank Profitability with Size as Moderating Variable. *Journal of Applied Finance & Banking*, Vol. 10, No. 1, 153-166 ISSN: 1792-6580 (print version), 1792-6599(online) Scientific Press International Limited

[26] Mohammed Almashhadani, Hasan Ahmed Almashhadani (2022). The beneficial of firm size, board size, ownership structure, and independence in developing markets' firm performance: Evidence from Asia. Department of industrial Engineering, University of Houston Department of Civil Engineering, University of Houston. *International Journal of Business and Management Invention (IJBMI)* ISSN (Online): 2319-8028, ISSN (Print):2319-801X www.ijbmi.org || Volume 11 Issue 7 Ser. I || July 2022 || PP 88-92

[27] Nele Cannaertsa, Jesse Segersb, and Rianne Warsen. (2019). Ambidexterity and Public Organizations: A Configurational Perspective. *Public Performance & Management Review* 2020, Vol. 43, No. 3, 688– 712https://doi.org/10.1080/15309576.2019.167627 2

[28] Ni Luh Shintya Anggari, I Made Dana (2020). The Effect of Capital Adequacy Ratio, Third Party Funds, Loan to Deposit Ratio, Bank Size on Profitability in Banking Companies on IDX. *American Journal of Humanities and Social Sciences Research (AJHSSR)* e-ISSN : 2378-703X Volume-4, Issue-12, pp-334-338

[29] Pedro Soto-Acosta, Simona Popa and Isabel Martinez-Conesa (2018). Information technology, management knowledge and environmental dynamism as drivers of innovation ambidexterity: a in SMEs. Journal study of Knowledge Management · February 2018. DOI 10.1108/JKM-10-2017-0448 Vol. 22 No. 4 2018, pp. 931-948, © Emerald Publishing Limited, ISSN 1367-3270 j Journal Of Knowledge Management.

[30] R. F. Rahmadeni, "Simultaneous Equation Model in the Analysis of Rupiah Exchange Rate Relations and Inflation,"*Journal of Mathematical Sciences and Statistics*, vol. 6 no. 2, pp. 73-79, 2020.

[31] Rahmawati Yusuf, Resmawan, Boby Rantow Payu (2021). Application of the Simultaneous Equation Model with The Two-Stage Least Square Approach in the Case Inflation and the Rupiah Exchange Rate in Indonesia. EULER: *Scientific Journal of Mathematics, Science and Technology Journal* http://ejurnal.ung.ac.id/index.php/Euler https://doi.org/10.34312/euler.v9i2.11173. December 2021, Vol. 9, No. 2, p. 71-84

[32] Sarwar, M. F. (2018). Impact of Profitability on Market Size of Islamic Banking of Pakistan. *International Journal of Accounting Research*, 6(2.181), 1-5

[33] Scuotto, V., Santoro, G., Bresciani, S. and Del Giudice, M. (2017), "Shifting intra-and interorganizational innovation processes towards digital business: an empirical analysis of SMEs", *Creativity and Innovation Management*, Vol. 26 No. 3, pp. 247-255.

[34] Shah, A., Wu, D., & Korotkov, V. (2019). Are sustainable banks efficient and productive? a data envelopment analysis and the malmquist productivity index analysis. *Sustainability*, 11(8), 2398. https://doi.org/10.3390/su11082398

[35] Tamayo-Torres, J., Roehrich, J. and Lewis M. (2017), "Organizational ambidexterity, manufacturing performance and environmental dynamism", *International Journal of Operations & Production Management*, Vol. 37 No.3 pp.-

[36] Verma, D. and Chakarwarty, Y. (2023), "Impact of bank competition on financial stabilitya study on Indian banks", *Competitiveness Review*, Vol. 34 No. 2, pp. 277-304. https://doi.org/10.1108/CR-07-2022-0102

[37] Yan, Chen, Abu Bakkar Siddik, Li Yong, Qianli Dong, Guang-Wen Zheng, and Md Nafizur Rahman. 2022. "A Two-Staged SEM-Artificial Neural Network Approach to Analyze the Impact of Adoption the Sustainability FinTech on Performance of Banking Firms: The Mediating Effect of Green Finance and Innovation" Systems 10. no. 5: 148. https://doi.org/10.3390/systems10050148

[38] Yu-Ping Wen, Sandra S. Liu, Ji-Tian Sheu, Hong-Huei Wang, Edmund R. Becker and Jui-fen Rachel Lu (2021). The cost-saving effect of continuity of care (COC): an analysis of institutional COC on diabetic treatment costs using panel 2SLS regressions. *BMC Health Services* *Research* (2021) 21:1113 https://doi.org/10.1186/s12913-021-07052-5.

[39] Yury Dranev, Alisa Izosimov & Dirk Meissner 2018 : "Organizational Ambidexterity and Performance: Assessment Approaches and Empirical Evidence". *Journal of the Knowledge Economy* https://doi.org/10.1007/s13132-018-0560-y

[40] Zahra, A., Ayub, H., & Abdullah, A. (2022). Impact of green Intellectual Capital on sustainable green banking: moderating role of competitive pressure. *Journal of Accounting and Finance in Emerging Economies*, 8(2), 251-262. https://doi.org/10.26710/jafee.v8i2.2294

[41] Financial Services Authority Regulation (POJK) No. 4/POJK.03/2016 and Circular Letter of Bank of Indonesia No. 3/30/DPNP

[42] Financial Services Regulation (POJK) No. 51/2017.

[43] Financial Services Authority Regulation no. 12/POJK.03/2018. Article 3

Contribution of Individual Authors to the Creation of a Scientific Article (Ghostwriting Policy)

The authors equally contributed in the present research, at all stages from the formulation of the problem to the final findings and solution.

Sources of Funding for Research Presented in a Scientific Article or Scientific Article Itself

No funding was received for conducting this study.

Conflict of Interest

The authors have no conflicts of interest to declare that are relevant to the content of this article.

Creative Commons Attribution License 4.0 (Attribution 4.0 International, CC BY 4.0)

This article is published under the terms of the Creative Commons Attribution License 4.0

https://creativecommons.org/licenses/by/4.0/deed.en US