

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA I
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Systems - World Scientific and Engineering Academy and Society

ISSN: 1109-2777

Our order reference number: 30803066

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**2007 Volume 7 Issue 1; 2007 Volume 7 Issue 3; 2007 Volume 7 Issues 6 through 8; 2007 Volume 7 Issues 11 and
12; 2008 Volume 8 Issues 1 through 12

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**SECOND CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Systems - World Scientific and Engineering Academy and Society

ISSN: 1109-2777

Our order reference number: 30803066

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2007 Volume 7 Issue 2; 2007 Volume 7 Issues 4 and 5; 2007 Volume 7 Issue 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our SECOND claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA I
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**THIRD CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Systems - World Scientific and Engineering Academy and Society

ISSN: 1109-2777

Our order reference number: 30803066

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2007 Volume 7 Issue 9

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our THIRD claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Communications - World Scientific and Engineering Academy Society

ISSN: 1109-2742

Our order reference number: 32675031

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2007 Issue 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Information Science and Applications - World Scient Engi Acad Societ

ISSN: 1790-0832

Our order reference number: 32682134

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Issue 1; 2008 Issue 3; 2008 Issues 5 through 8; 2008 Issues 11 and 12; 2009 Issue 1

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**SECOND CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Information Science and Applications - World Scient Engi Acad Societ

ISSN: 1790-0832

Our order reference number: 32682134

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Issue 2; 2008 Issue 4; 2008 Issues 9 and 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our SECOND claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Applied and Theoretical Mechanics

ISSN: 1991-8747

Our order reference number: 37821884

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Volume 3 Issues 1 through 7; 2008 Volume 3 Issue 12

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**SECOND CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Applied and TheoreticalMechanics

ISSN: 1991-8747

Our order reference number: 37821884

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Volume 3 Issue 11

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our SECOND claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**THIRD CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Applied and Theoretical Mechanics

ISSN: 1991-8747

Our order reference number: 37821884

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2007 Volume 2 Issue 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our THIRD claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**FOURTH CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Applied and Theoretical Mechanics

ISSN: 1991-8747

Our order reference number: 37821884

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2007 Volume 2 Issue 6; 2007 Volume 2 Issue 8; 2007 Volume 2 Issues 11 and 12

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FOURTH claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**THIRD CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Fluid Mechanics

ISSN: 1790-5087

Our order reference number: 37822244

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2007 Volume 2 Issue 12

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our THIRD claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

19 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Mathematics

ISSN: 1109-2769

Our order reference number: 43184173

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2007 Volume 6 Issue 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**FOURTH CLAIM**

27 February 2009

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Systems and Control - World Scientific Engineering Academy Society

ISSN: 1991-8763

Our order reference number: 39134299

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2007 Volume 2 Issue 12

This is our FOURTH claim.

Payment details:

Your Invoice No.: 48

Dated: 6 September 2008

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

World Scientific and
Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

27 December 2008

Dear Publisher,

This is an inquiry about the publication date of issue/s of which, so far, we have received NO COPIES AT ALL.

If the issues of the title/s listed below are not yet published - please inform us of the expected publication dates.
If the issues have been published - please ensure that the full number of copies is sent.

For each subscription the shipping address is:

1 Swets Information Services BV, PO Box 845, 2160 SZ LISSE, NETHERLANDS

Title : WSEAS Transactions on Communications - World Scientific and
Engineering Academy Society (ISSN: 1109-2742)

Your ref.:

	COPIES	EXPECTED	Expected Publication Date
2008 Issue 12 <i>missing from 2007 no. 1??</i>	1	1
<i>please explain</i>			

Title : WSEAS Transactions on Computers (ISSN: 1109-2750)

Your ref.:

	COPIES	EXPECTED	Expected Publication Date
2008 Issue 12 <i>missing from 2007 no. 1??</i>	1	1
<i>please explain</i>			

Any comments you may have:.....
.....
.....

It is important that you reply as swiftly as possible. Once we receive your reply we can update our files. If we receive no reply, we will write again shortly.

Thank you for your cooperation.
Operations Academic

818WSEAS

Small

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

WSEAS TRANSACTIONS ON COMPUTERS RESEARCH

ISSN: 1991-8755

Our order reference number: 39196006

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2006 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

WSEAS TRANSACTIONS ON APPLIED AND THEORETICAL MECHANICS

ISSN: 1991-8747

Our order reference number: 37821884

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2006 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

**WSEAS TRANSACTIONS ON BUSINESS AND ECONOMICS - WORLD SCIENTIF ENGINEERING
ACADEMY SOCIETY**
ISSN: 1109-9526

Our order reference number: 32674727

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2004 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

**WSEAS TRANSACTIONS ON SYSTEMS AND CONTROL - WORLD SCIENTIFIC ENGINEERING
ACADEMY SOCIETY**
ISSN: 1991-8763

Our order reference number: 39134299

Ship to address:
Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2006 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

WSEAS TRANSACTIONS ON SIGNAL PROCESSING

Our order reference number: 36187499

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2005 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

**WSEAS TRANSACTIONS ON CIRCUITS AND SYSTEMS - WORLD SCIENTIF ENGINEERING
ACADEMY SOCIETY**
ISSN: 1109-2734

Our order reference number: 32674752

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2004 Volume 3. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

WSEAS TRANSACTIONS ON ENVIRONMENT AND DEVELOPMENT - WORLD SCIENTIFIC ENGINEERING ACADEMY SOCIETY
ISSN: 1790-5079

Our order reference number: 36282033

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2005 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

WSEAS TRANSACTIONS ON FLUID MECHANICS

ISSN: 1790-5087

Our order reference number: 37822244

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2006 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

WSEAS TRANSACTIONS ON COMPUTERS

ISSN: 1109-2750

Our order reference number: 33003087

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2005 Volume 4. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

**WSEAS TRANSACTIONS ON ELECTRONICS - WORLD SCIENTIFIC AND ENGINEERING ACADEMY
AND SOCIETY**
ISSN: 1109-9445

Our order reference number: 32674930

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2004 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



11006818WSEAS/J90424

20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

**WSEAS TRANSACTIONS ON COMMUNICATIONS - WORLD SCIENTIFIC AND ENGINEERING
ACADEMY SOCIETY**
ISSN: 1109-2742

Our order reference number: 32675031

Ship to address:
Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2004 Volume 3. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

WSEAS TRANSACTIONS ON MATHEMATICS AND COMPUTERS IN BIOLOGY AND BIOMEDICINE

Our order reference number: 33013520

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2005 Volume 4. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

**WSEAS TRANSACTIONS ON ADVANCES IN ENGINEERING EDUCATION - WORLD SCIENT ENGIN
ACAD SOCIETY**
ISSN: 1790-1979

Our order reference number: 32840473

Ship to address:
Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2004 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

WSEAS TRANSACTIONS ON SYSTEMS - WORLD SCIENTIFIC AND ENGINEERING ACADEMY AND SOCIETY

ISSN: 1109-2777

Our order reference number: 30803066

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2004. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

**WSEAS TRANSACTIONS ON INFORMATION SCIENCE AND APPLICATIONS - WORLD SCIENT ENGI
ACAD SOCIET**
ISSN: 1790-0832

Our order reference number: 32682134

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2004 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



20 September 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

WSEAS TRANSACTIONS ON HEAT AND MASS TRANSFER

ISSN: 1790-5044

Our order reference number: 36282042

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Our subscription was ordered to start with 1 January 2006 Volume 1. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
 Heereweg 347B
 2161 CA Lisse
 The Netherlands

T +31 (0) 252 435111
 F +31 (0) 252 415888
 E infoho@nl.swets.com
 www.swets.com

Chamber of commerce nr: 28084174
 Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
 NLA
 c/o P.O. Box 830
 2160 SZ Lisse
 The Netherlands

T +31 (0) 252 435111
 F +31 (0) 252 415888
 E Operations-Academic@nl.swets.com

World Scientific and Engineering Academy and
 Society
 Ag 1 Theologou 17-23
 157 73 ZOGRAPHOU - ATHINA I
 GREECE

01100521371699
 99/818WSEAS/LEOE/05717419/J94018

REMITTANCE ADVICE

04 October 2008

Please process this payment, which refers to the following invoice(s):

Invoice Date	Invoice Number	Currency	Amount ex. TAX	TAX	Paid
06 September 2008	48	EUR	1.000,00	0,00	1.000,00
	Totals	EUR	1.000,00	0,00	1.000,00

Payment YY05717419 will be transferred to bank account: 0172073 0005073026059025 in the next few days.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA I
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**CLAIM**

30 August 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Mathematics and Computers in Biology and Biomedicine

Our order reference number: 33013520

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 7

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**CLAIM**

30 August 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Heat and Mass Transfer

ISSN: 1790-5044

Our order reference number: 36282042

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2007 Volume 2 Issue 4; 2007 Volume 2 Issue 6

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our SECOND claim.

Reply:

- Claimed issue(s) replaced on:
 Issue(s) mailed on publication.
 Not yet published. Due on:
 Publication delayed. Due on:
 Cannot locate, please provide more details.
 Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**CLAIM**

30 August 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Environment and Development - World Scientific Engin Academy Society

ISSN: 1790-5079

Our order reference number: 36282033

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 4 Issue 3

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our THIRD claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

World Scientific and
Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

3 January 2009

Dear Publisher,

This is an inquiry about the publication date of issue/s of which, so far, we have received NO COPIES AT ALL.

If the issues of the title/s listed below are not yet published - please inform us of the expected publication dates.
If the issues have been published - please ensure that the full number of copies is sent.

For each subscription the shipping address is:

1 Swets Information Services BV, PO Box 845, 2160 SZ LISSE, NETHERLANDS

Title : WSEAS Transactions on Information Science and Applications - World
Scient Engi Acad Societ (ISSN: 1790-0832)

Your ref.:

	COPIES	Expected Publication Date
	EXPECTED	
2008 Issue 12	1

Any comments you may have:.....
.....
.....

It is important that you reply as swiftly as possible. Once we receive your reply we can update our files. If we receive no reply, we will write again shortly.

Thank you for your cooperation.
Operations Academic

*nothing received from 2007
for our subscription 38681262
nothing paid please inform
of available \$5 and
send invoice.*

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**CLAIM**

19 August 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Acoustics and Music - World Scientific Engineering Academy Society

ISSN: 1109-9577

Our order reference number: 32840368

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 9

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA
GREECE

**CLAIM**

19 August 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Power Systems - World Scientific and Engineering Academy and Society

ISSN: 1790-5060

Our order reference number: 35300632

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 3

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA I
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**CLAIM**

19 August 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Signal Processing

Our order reference number: 36187499

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 4

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

World Scientific and
Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

6 December 2008

Dear Publisher,

This is an inquiry about the publication date of issue/s of which, so far, we have received NO COPIES AT ALL.

If the issues of the title/s listed below are not yet published - please inform us of the expected publication dates.

If the issues have been published - please ensure that the full number of copies is sent.

For each subscription the shipping address is:

1 Swets Information Services BV, PO Box 845, 2160 SZ LISSE, NETHERLANDS

Title : WSEAS Transactions on Information Science and Applications - World
Scient Engi Acad Societ (ISSN: 1790-0832)

Your ref.:

	COPIES	Expected Publication Date
	EXPECTED	
2008 Issue 11	1

Any comments you may have:.....
.....
.....

It is important that you reply as swiftly as possible. Once we receive your reply we can update our files. If we receive no reply, we will write again shortly.

Thank you for your cooperation.
Operations Academic

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

10 December 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Systems - World Scientific and Engineering Academy and Society

ISSN: 1109-2777

Our order reference number: 30803066

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2007 Volume 7 Issue 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**SECOND CLAIM**

10 December 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Systems - World Scientific and Engineering Academy and Society

ISSN: 1109-2777

Our order reference number: 30803066

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2007 Volume 7 Issue 9

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our SECOND claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA I
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

10 December 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Communications - World Scientific and Engineering Academy Society

ISSN: 1109-2742

Our order reference number: 32675031

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Issues 9 and 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
 Issue(s) mailed on publication.
 Not yet published. Due on:
 Publication delayed. Due on:
 Cannot locate, please provide more details.
 Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

10 December 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Information Science and Applications - World Scient Engi Acad Societ

ISSN: 1790-0832

Our order reference number: 32682134

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Issues 9 and 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA I
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**CLAIM**

10 December 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Computers

ISSN: 1109-2750

Our order reference number: 33003087

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Issues 9 and 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA I
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

9 December 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Business and Economics - World Scientific Engineering Academy Society

ISSN: 1109-9526

Our order reference number: 32674727

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Volume 5 Issue 9

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

9 December 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Circuits and Systems - World Scientific Engineering Academy Society

ISSN: 1109-2734

Our order reference number: 32674752

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Volume 7 Issues 9 and 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

9 December 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Power Systems - World Scientific and Engineering Academy and Society

ISSN: 1790-5060

Our order reference number: 35300632

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Volume 3 Issues 9 and 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

9 December 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Signal Processing

Our order reference number: 36187499

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Volume 4 Issue 9

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

818WSEASWorld Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE**Correspondence address:**Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The NetherlandsT +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com**CLAIM**

9 December 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Fluid Mechanics

ISSN: 1790-5087

Our order reference number: 37822244

Your Subscriber Reference: _____

Ship to address:Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND**Missing issue(s):**

2008 Volume 3 Issues 9 and 10

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



18 October 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

**WSEAS TRANSACTIONS ON INFORMATION SCIENCE AND APPLICATIONS - WORLD SCIENT ENGI
ACAD SOCIET**
ISSN: 1790-0832

Our order reference number: 38681262

Ship to address:
Swets Information Services BV
PO Box 845
2160 SZ LISSE
NETHERLANDS

Our subscription was ordered to start with 1 January 2007. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA I
GREECE



18 October 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

WSEAS TRANSACTIONS ON COMPUTERS

ISSN: 1109-2750

Our order reference number: 38681237

Ship to address:

Swets Information Services BV
PO Box 845
2160 SZ LISSE
NETHERLANDS

Our subscription was ordered to start with 1 January 2007. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE



18 October 2008

INVOICE REQUEST

Dear Madam/Sir,

Below you will find details of subscription(s) we have on order from you but for which one or more periods have not been charged.

We want to pay you for the entire subscription period we have ordered so could you please send us your invoice for the period(s) indicated.

If you have already done so please send us a copy of the invoice as unfortunately we did not receive the original invoice.

Thank you in advance for your cooperation.

Yours sincerely,
Operations Academic

**WSEAS TRANSACTIONS ON COMMUNICATIONS - WORLD SCIENTIFIC AND ENGINEERING
ACADEMY SOCIETY**
ISSN: 1109-2742

Our order reference number: 38681245

Ship to address:
Swets Information Services BV
PO Box 845
2160 SZ LISSE
NETHERLANDS

Our subscription was ordered to start with 1 January 2007. We have not been charged at all for this subscription. Please check that you have this order correctly recorded and send us your invoice. If you do not have the order recorded please regard this as our order and send us your invoice.

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

THIRD CLAIM

9 October 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Power Systems - World Scientific and Engineering Academy and Society

ISSN: 1790-5060

Our order reference number: 35300632

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 3 Issue 5

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our THIRD claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**CLAIM**

9 October 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Environment and Development - World Scientific Engin Academy Society

ISSN: 1790-5079

Our order reference number: 36282033

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 4 Issue 6

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
 Issue(s) mailed on publication.
 Not yet published. Due on:
 Publication delayed. Due on:
 Cannot locate, please provide more details.
 Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**THIRD CLAIM**

9 October 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Circuits and Systems - World Scientific Engineering Academy Society

ISSN: 1109-2734

Our order reference number: 32674752

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 7 Issue 5

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our THIRD claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA
GREECE

**CLAIM**

10 October 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Circuits and Systems - World Scientific Engineering Academy Society

ISSN: 1109-2734

Our order reference number: 32674752

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 7 Issue 8

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**SECOND CLAIM**

10 October 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Circuits and Systems - World Scientific Engineering Academy Society

ISSN: 1109-2734

Our order reference number: 32674752

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 7 Issue 7

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our SECOND claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**CLAIM**

10 October 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Power Systems - World Scientific and Engineering Academy and Society

ISSN: 1790-5060

Our order reference number: 35300632

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 3 Issue 8

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

**SECOND CLAIM**

10 October 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Power Systems - World Scientific and Engineering Academy and Society

ISSN: 1790-5060

Our order reference number: 35300632

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 3 Issue 7

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our SECOND claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINA I
GREECE

**SECOND CLAIM**

10 October 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Signal Processing

Our order reference number: 36187499

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 4 Issue 5

Please send us your invoice or inform us about your price so that we can issue prepayment accordingly.

This is our SECOND claim.

Reply:

- Claimed issue(s) replaced on:
- Issue(s) mailed on publication.
- Not yet published. Due on:
- Publication delayed. Due on:
- Cannot locate, please provide more details.
- Other:

World Scientific and
Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

27 September 2008

Dear Publisher,

This is an inquiry about the publication date of issue/s of which, so far, we have received NO COPIES AT ALL.

If the issues of the title/s listed below are not yet published - please inform us of the expected publication dates.
If the issues have been published - please ensure that the full number of copies is sent.

For each subscription the shipping address is:

1 Swets Information Services BV, PO Box 845, 2160 SZ LISSE, NETHERLANDS

Title : WSEAS Transactions on Communications - World Scientific and
Engineering Academy Society (ISSN: 1109-2742)

Your ref.:

	COPIES	Expected Publication Date
	EXPECTED	
2008 Issue 9	1

Title : WSEAS Transactions on Computers (ISSN: 1109-2750)

Your ref.:

	COPIES	Expected Publication Date
	EXPECTED	
2008 Issue 9	1

Any comments you may have:.....
.....
.....

It is important that you reply as swiftly as possible. Once we receive your reply we can update our files. If we receive no reply, we will write again shortly.

Thank you for your cooperation.
Operations Academic

Swets Information Services B.V.
Heereweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**CLAIM**

25 April 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Systems and Control - World Scientific Engineering Academy Society

ISSN: 1991-8763

Our order reference number: 39134299

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2007 Volume 2 Issue 11

Please send us your invoice for this period, unless you have already done so.

This is our THIRD claim.

Reply:

- Claimed issue(s) replaced on:
 Issue(s) mailed on publication.
 Not yet published. Due on:
 Publication delayed. Due on:
 Cannot locate, please provide more details.
 Other:

Swets Information Services B.V.
Heerweg 347B
2161 CA Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E infoho@nl.swets.com
www.swets.com

Chamber of commerce nr: 28084174
Tax number: NL808377632B01

818WSEAS

World Scientific and Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

Correspondence address:

Swets Information Services B.V.
NLA
c/o P.O. Box 830
2160 SZ Lisse
The Netherlands

T +31 (0) 252 435111
F +31 (0) 252 415888
E Operations-Academic@nl.swets.com

**CLAIM**

25 April 2008

Dear Madam/Sir,

Please handle the following claim(s):

WSEAS Transactions on Acoustics and Music - World Scientific Engineering Academy Society

ISSN: 1109-9577

Our order reference number: 32840368

Your Subscriber Reference: _____

Ship to address:

Acquisitions Unit (DSC-AO) - British Library
Boston Spa
WETHERBY - LS23 7BQ
ENGLAND

Missing issue(s):

2008 Volume 9 Issues 1 and 2

Please send us your invoice for this period, unless you have already done so.

This is our FIRST claim.

Reply:

- Claimed issue(s) replaced on:
 Issue(s) mailed on publication.
 Not yet published. Due on:
 Publication delayed. Due on:
 Cannot locate, please provide more details.
 Other:

World Scientific and
Engineering Academy and
Society
Ag 1 Theologou 17-23
157 73 ZOGRAPHOU - ATHINAI
GREECE

29 September 2008

3RD SUMMARY OF OUTSTANDING CLAIMS

Dear Publisher,

For a number of these claims this is the THIRD time you have been notified of missing issues for your publications that you send to our office:
SWETS INFORMATION SERVICES BV, PO BOX 845, 2160 SZ LISSE, NETHERLANDS

Our first claim was sent within two weeks of the publication date of the claimed material. Our second claim was sent soon after and included all the payment details for ALL subscriptions we have on order for this title to be shipped to our office. When claiming any issue for the third time, all outstanding claims are included in the summary.

Despite these efforts, our claims have still not been resolved and I am having to claim for the third time. Again, all payment details are included. These claims need to be resolved for our mutual customers so please, either supply the missing material or let me know if there is a problem that stops you supplying the full number of issues.
If I do not hear from you, I will contact you again soon.

Thank you.
Operations Academic

Title : WSEAS TRANSACTIONS ON COMMUNICATIONS - WORLD SCIENTIFIC AND
ENGINEERING ACADEMY SOCIETY (ISSN: 1109-2742)

Your ref.: unknown

	COPIES EXPECTED	COPIES RECEIVED	COPIES NOT YET RECEIVED
2008 Issue 3	1	0	1
2008 Issue 4	1	0	1
2008 Issue 5	1	0	1
2008 Issue 6	1	0	1
2008 Issue 7	1	0	1
2008 Issue 8	1	0	1

818WSEAS SMA

29 September 2008

Title : WSEAS TRANSACTIONS ON INFORMATION SCIENCE AND APPLICATIONS -
WORLD SCIENT ENGI ACAD SOCIET (ISSN: 1790-0832)

Your ref.: unknown

	COPIES EXPECTED	COPIES RECEIVED	COPIES NOT YET RECEIVED
2008 Issue 2	1	0	1
2008 Issue 3	1	0	1
2008 Issue 4	1	0	1
2008 Issue 5	1	0	1
2008 Issue 6	1	0	1
2008 Issue 7	1	0	1
2008 Issue 8	1	0	1

Title : WSEAS TRANSACTIONS ON COMPUTERS (ISSN: 1109-2750)

Your ref.: unknown

	COPIES EXPECTED	COPIES RECEIVED	COPIES NOT YET RECEIVED
2008 Issue 3	1	0	1
2008 Issue 4	1	0	1
2008 Issue 5	1	0	1
2008 Issue 6	1	0	1
2008 Issue 7	1	0	1
2008 Issue 8	1	0	1

Payment details for:

Your ref: unknown

Title : WSEAS TRANSACTIONS ON COMMUNICATIONS - WORLD SCIENTIFIC AND
ENGINEERING ACADEMY SOCIETY (ISSN: 1109-2742)

*** 2008 *** 2008 *** 2008 *** 2008 *** 2008 *** 2008 *** 2008 ***

SWETS ORDER NUMBER	CHEQUE NUMBER	TOTAL AMOUNT OF CHEQUE	CHEQUE DATED CCYY MM DD	CHEQUE CASHED ON CCYY MM DD	PREPAID OR YOUR INVOICE
--------------------------	------------------	---------------------------	-------------------------------	-----------------------------------	----------------------------

1 38681245

Please charge us for the period:

2008/01/01 - 2008/12/31

Your subscription reference number is: unknown

www.swets.com
 Tax number: NL808377632B01

Swets Information Services B.V.
 P.O. Box 830
 2160 SZ Lisse
 The Netherlands
 T +31 (0) 252 435111
 F +31 (0) 252 415888
 E infoho@nl.swets.com

Correspondence address:
 Swets Information Services B.V. - NLA
 P.O. Box 830
 2160 SZ Lisse
 The Netherlands
 T +31 (0) 252 435111
 F +31 (0) 252 415888
 E Oper@nl.swets.com

29 September 2008

Payment details for:

Your ref: unknown

Title : WSEAS TRANSACTIONS ON INFORMATION SCIENCE AND APPLICATIONS -
 WORLD SCIEN ENGI ACAD SOCIET (ISSN: 1790-0832)

*** 2008 *** 2008 *** 2008 *** 2008 *** 2008 *** 2008 *** 2008 ***

SWETS ORDER NUMBER	CHEQUE NUMBER	TOTAL AMOUNT OF CHEQUE	CHEQUE DATED CCYY MM DD	CHEQUE CASHED ON CCYY MM DD	PREPAID OR YOUR INVOICE
--------------------------	------------------	---------------------------	-------------------------------	-----------------------------------	----------------------------

1 38681262

Please charge us for the period:

2008/01/01 - 2008/12/31

Your subscription reference number is: unknown

818WSEAS SMA

Payment details for:

Your ref: unknown

Title : WSEAS TRANSACTIONS ON COMPUTERS (ISSN: 1109-2750)

*** 2008 *** 2008 *** 2008 *** 2008 *** 2008 *** 2008 *** 2008 ***

SWETS ORDER NUMBER	CHEQUE NUMBER	TOTAL AMOUNT OF CHEQUE	CHEQUE DATED CCYY MM DD	CHEQUE CASHED ON CCYY MM DD	PREPAID OR YOUR INVOICE
--------------------------	------------------	---------------------------	-------------------------------	-----------------------------------	----------------------------

1 38681237

Please charge us for the period:

2008/01/01 - 2008/12/31

Your subscription reference number is: unknown

Please fill in any of your subscription/title reference numbers that are missing and return the forms to us.